

MAXIMUS FEDERAL SERVICES, INC.

Independent Bill Review
P.O. Box 138006
Sacramento, CA 95813-8006
Fax: (916) 605-4280



INDEPENDENT BILLING REVIEW FINAL DETERMINATION

March 25, 2015

[REDACTED]
[REDACTED]
[REDACTED]

IBR Case Number:	CB14-0001946	Date of Injury:	11/08/2011
Claim Number:	[REDACTED]	Application Received:	12/18/2014
Claims Administrator:	[REDACTED]		
Assigned Date:	1/22/2015		
Provider Name:	[REDACTED]		
Employee Name:	[REDACTED]		
Disputed Codes:	99214		

Dear [REDACTED]

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above workers’ compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

Final Determination: UPHOLD. MAXIMUS Federal Services has determined that no additional reimbursement is warranted. The Claims Administrator’s determination is upheld and the Claim Administrator does not owe the Provider additional reimbursement. A detailed explanation of the decision is provided later in this letter.

The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

Paul Manchester, MD, MPH
Medical Director

cc: [REDACTED]
[REDACTED]

DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule
- Negotiated contracted rates:
- National Correct Coding Initiatives

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE:** Provider is dissatisfied with down-coding and reimbursement of CPT 99214
- Claims administrator down coded billed code 99214 to a 99213 and indicated on the Explanation of Review “The charge exceeds the Official Medical Fee Schedule Allowance. The charge has been adjusted to the scheduled allowance.”
- Documentation submitted in this review included provider’s Documents Used to Calculate Reimbursement. Provider states: Our office feels the provider has met the criteria for this CPT code 99214 as time with patient face to face was 50 minutes, noted per the chart notes. The patient, an established patient in our office, was counseled for more than 75% of the face to face time (40 minutes). Provider further states: “As per chart notes, and progress note submitted...”
- A progress not was not found for this review, only a chart note which was not sufficient documentation to validate a 99214 was performed by the provider on this date of service.
- Based on lack of documentation to support billed code 99214, additional reimbursement is not warranted.

The table below describes the pertinent claim line information.

DETERMINATION OF ISSUE IN DISPUTE: Additional reimbursement of code 99214 is not recommended.

Date of Service: 1/8/2014							
Physician Services							
Service Code	Provider Billed	Plan Allowed	Dispute Amount	Units	Multiple Surgery	Workers' Comp Allowed Amt.	Notes
99214	\$126.00	\$84.99	\$41.01	1	N/A	\$84.99	DISPUTED SERVICE: No further reimbursement is recommended.

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