

MAXIMUS FEDERAL SERVICES, INC.

Independent Bill Review
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Independent Bill Review Final Determination Reversed

3/14/2014

[REDACTED]
[REDACTED]
[REDACTED]

Re: Claim Number: [REDACTED]
Claims Administrator name: [REDACTED]
Date of Disputed Services: 7/8/2013 – 7/8/2013
MAXIMUS IBR Case: CB13-0000883

Dear [REDACTED],

Determination:

A Request for Independent Bill Review (IBR) was assigned to MAXIMUS Federal Services on 2/13/2014, by the Administrative Director of the California Division of Workers' Compensation pursuant to California Labor Code section 4603.6. MAXIMUS Federal Services has determined that the **Claims Administrator's determination is reversed. The Claims Administrator is required to reimburse you the IBR fee of \$335.00 and the amount found owing of \$693.42, for a total of \$1,028.42.**

Pertinent Records and Other Appropriate Information Relevant to the Determination Reviewed:

The following evidence was used to support the decision:

- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule or negotiated contract: OMFS
- Other: CMS' Durable Medical Equipment, Prosthetics/Orthotics, and supplies (DMEPOS) Fee Schedule

Supporting Analysis:

The dispute regards the amount paid for Durable Medical Equipment (E1399 Modifier LL). The Provider was reimbursed \$296.58 and is requesting additional reimbursement of \$693.42. The Claims Administrator reimbursed \$296.58 for the billed HCPCS code E1399 with the explanation "The original recommended allowance was based on the HCPCS code E0745-RR from the DMEPOS fee schedule as a comparable procedure for the Unlisted/BR code E1399 (3 month rental). Please resubmit the appeal with a valid HCPCS code that exists in DMEPOS fee schedule for further reconsideration."

The Independent Bill Review (IBR) case was referred to the Department of Workers' Compensation (DWC) for an eligibility review. The DWC deemed the case eligible for the IBR process.

E1399 - Durable Medical Equipment, miscellaneous
Modifier LL - Lease/rental (use the LL modifier when DME equipment rental is to be applied against the purchase price)

The Provider is the manufacturer of the supplied Durable Medical Equipment (H-Wave Home Device). The original bill submitted with the documentation indicated a billing for three units of the billed HCPCS code E1399 Modifier LL. The documentation included a prescription for the H-wave Home Care system. The prescription was from the Primary Treating physician on a report titled "Primary Treating Physician's Progress Report Addendum." The Treatment plan indicated "EWL H-Wave Home Care system for three months." The written authorization from the Claims Administrator dated 7/10/2013, indicated a continued rental of H-Wave unit x 3 months.

The DME equipment was billed using the HCPCS E1399. The HCPCS code E1399 is not listed on the CMS' Durable Medical Equipment, Prosthetics/Orthotics, and supplies (DMEPOS) Fee Schedule. The cost of the item was documented on the invoice at \$3,300.00. A written appeal was submitted with the documentation, the appeal indicated a monthly charge of \$330.00 and purchase price of \$3,300.00. The Provider included examples of other explanation of reviews, indicating their usual and customary charge and reimbursement of \$990.00 for the rental of the H-Wave unit billed using HCPCS E1399 for three months. The Claims Administrator did not indicate on the explanation of review (EOR) or authorization a pre-negotiated fee arrangement of \$296.58 or allowance of E0745. Therefore, the reimbursement of H-Wave unit billed using HCPCS E1399 Modifier LL, should have been based on the Provider's billed amount of \$990.00.

The additional reimbursement of \$693.42 is warranted per the Official Medical Fee Schedule code E1399 Modifier LL.

The chart below provides a comparison of billed charges and reimbursement rates for the codes and date of services at issue.

Validated Code	Validated Modifier	Validated Units	Dispute Amount	Total Fee Schedule Allowance	Provider Paid Amount	Allowed Recommended Reimbursement	Fee Schedule Utilized
E1399	LL	3	\$693.42	\$990.00	\$296.58	\$693.42	OMFS

MAXIMUS Federal Services, as the Independent Bill Review Organization, has determined the Claims Administrator owes the Provider additional reimbursement. The Claims Administrator is

