

Supporting Analysis:

The dispute regards the payment amount for Med-Legal services (ML104 Modifier 95) for date of service 4/3/2013. The Provider billed ML104 Modifier 95, was reimbursed \$937.50 and is requesting additional reimbursement of \$1,562.50. The Claims Administrator based its reimbursement of ML104 Modifier 95 on ML 103 indicating "Based on the documentation the following factors were met for determining the level of reimbursement: #4 and #6; However, per the ML FS the following were not considered factors or were not met: #5 & #7."

The description of modifier 95 is "Evaluation performed by a panel selected Qualified Medical Evaluator. This modifier is added solely for identification purposes, and does not change the normal value of any procedure."

The description of Medical-Legal code ML104 is " Comprehensive Medical-Legal evaluation involving extraordinary circumstances." The physician shall be reimbursed at the rate of RV 5, or his or her usual and customary hourly fee, whichever is less, for each quarter hour or portion thereof, rounded to the nearest quarter hour, spent by the physician for any of the following:

1. An evaluation which requires four or more of the complexity factors listed under ML 103; In a separate section at the beginning of the report, the physician shall clearly and concisely specify which four or more of the complexity factors were required for the evaluation, and the circumstances which made these complexity factors applicable to the evaluation. An evaluator who specifies complexity factor (3) must also provide a list of citations to the sources reviewed, and excerpt or include copies of medical evidence relied upon.
2. An evaluation involving prior multiple injuries to the same body part or parts being evaluated, and which requires three or more of the complexity factors listed under ML 103, including three or more hours of record review by the physician;
3. A comprehensive medical-legal evaluation for which the physician and the parties agree, prior to the evaluation, that the evaluation involves extraordinary circumstances. When billing under this code for extraordinary circumstances, the physician shall include in his or her report (i) a clear, concise explanation of the extraordinary circumstances related to the medical condition being evaluated which justifies the use of this procedure code, and (ii) verification under penalty of perjury of the total time spent by the physician in each of these activities: reviewing the records, face-to-face time with the injured worker, preparing the report and, if applicable, any other activities.

The description of Medical-Legal code ML103 is " Complex comprehensive Medical-Legal evaluation." The criteria for ML103 requires three of the ten complexity factors to be met and documented by the Provider.

The description of the ten complexity factors listed in Medical-Legal code ML103 are as follows:

1. Two or more hours of face-to-face time by the physician with the injured worker.
2. Two or more hours of record review by the physician.
3. Two or more hours of medical research by the physician.
4. Four or more hours spent on any combination of two complexity factors (1-3), which shall count as two complexity factors.
5. Six or more hours spent on any combination of three complexity factors (1-3), which shall count as three complexity factors.
6. Addressing the issue of medical causation upon written request of the party or parties requesting the report, or if a bonafide issue of medical causation is discovered in the evaluation.

7. Addressing the issue of apportionment, when determining this issue requires the physician to evaluate the claimant's employment by three or more employers, three or more injuries to the same body system or body region as delineated in the Table of Contents of Guides to the Evaluation of Permanent Impairment (Fifth Edition), or two or more injuries involving two or more body systems or body regions as delineated in that Table of Contents. The Table of Contents of Guides to the Evaluation of Permanent Impairment (Fifth Edition), published by the American Medical Association, 2000, is incorporated by reference.
8. Addressing the issue of medical monitoring of an employee following a toxic exposure to chemical, mineral or biologic substances.
9. A psychiatric or psychological evaluation which is the primary focus of the Medical-Legal evaluation.
10. Addressing the issue of denial or modification of treatment by the Claims Administrator following utilization review under Labor Code section 4610.

The provider documented three hours of record review time and sixty minutes of face to face time, which met the criteria of complexity factor four. The complexity factor four counts as two complexity factors. The complexity factor of apportionment was met. The evaluation and apportionment determination was based on two or more injuries (multiple Motor Vehicle Accidents) to two body systems or regions (upper extremities and spine). The Panel Qualified Medical Evaluation letter requested the issue of apportionment to be addressed. Within the description of addressing the issue of apportionment, causation was mentioned as a requirement of addressing apportionment. The medical legal evaluation letter requested both apportionment and causation to be addressed in the medical legal report. Four of the ten complexity factors listed under ML103 were met. The evaluation involved multiple injuries to the same body part or parts being evaluated, three or more of the complexity factors listed under ML 103 were met, including three or more hours of record review by the physician. Based on the documentation submitted, the requirements of ML104 were met and warrant reimbursement. The provider billed and documented a total of twenty units for ML104.

The additional reimbursement of \$312.50 is warranted per the Medical-Legal Fee Schedule code ML104.

The chart below provides a comparison of billed charges and reimbursement rates for the codes and dates of services at issue.

Validated Code	Validated Modifier	Validated Units	Dispute Amount	Total Fee Schedule Allowance	Provider Paid Amount	Allowed Recommended Reimbursement	Fee Schedule Utilized
ML104	95	20	\$312.50	\$1,250.00	\$937.50	\$312.50	OMFS

MAXIMUS Federal Services, as the Independent Bill Review Organization, has determined the Claims Administrator owes the Provider additional reimbursement. The Claims Administrator is required to reimburse the Provider for the IBR application fee (**\$335.00**) and the OMFS amount for Medical-Legal code ML104 Modifier 95 (\$312.50) for a total of \$647.50.

The Claims Administrator is required to reimburse the provider \$647.50 within 45 days of date on this notice per section 4603.2 (2a). This decision constitutes the final determination of the Division of Workers' Compensation Administrative Director, is binding on all parties, and is not subject to further appeal except as specified in Labor Code section 4603.6(f).

Sincerely,

[REDACTED], RHIT

Copy to:

[REDACTED]
[REDACTED]
[REDACTED]

Copy to:

[REDACTED]
[REDACTED]
[REDACTED]