INDEPENDENT BILLING REVIEW FINAL DETERMINATION

December 18, 2014

Dear [Recipient]:

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above workers’ compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator’s determination is reversed and the Claim Administrator owes the Provider additional reimbursement of $250.00 for the review cost and $49.86 in additional reimbursement for a total of $299.86. A detailed explanation of the decision is provided later in this letter.

The Claim Administrator is required to reimburse the Provider a total of $299.86 within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

Paul Manchester, M.D., M.P.H.
Medical Director

cc: [Redacted]

Division of Workers’ Compensation (DWC) Medical Unit
DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule
- Negotiated contracted rates: PPO Discount 2%
- National Correct Coding Initiatives
- Other: Physician Services

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- ISSUE IN DISPUTE: Provider is dissatisfied with denial of code 99205.
  Claims Administrator denied code indicating on the Explanation of Review “No separate was made because the value of the service is included within the value of another service performed on the same day (the report billed did not entail a distinguishable and separate report that contains an E/M. Info was for 95886/95910).”
- Documentation received included Certification Recommendation letter from Claims Administrator dated 05/22/2014. Letter states Requested: Neurology Consult; Certified: Neurology Consult.
- Provider billed 99205 - Office or other outpatient visit for the evaluation and management of a new patient, which requires these 3 key components: A comprehensive history; a comprehensive examination; Medical decision making of high complexity. Counseling and/or coordination of care with other physicians, other qualified health care professionals, or agencies are provided consistent with the nature of the problem(s) and the patient's and/or family's needs.
- Based on review of the Consultation Report submitted, the contents within the report do not justify a 99205.
• Provider does mention a problem focused history and exam with straightforward medical decision making and therefore qualifies for a 99201.
• Based on information reviewed, reimbursement for code 99201 is recommended.

The table below describes the pertinent claim line information.

**DETERMINATION OF ISSUE IN DISPUTE:** Reimbursement of code 99201 is recommended.

<table>
<thead>
<tr>
<th>Date of Service: 6/27/2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Physician Service</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Service Code</th>
<th>Provider Billed</th>
<th>Plan Allowed</th>
<th>Dispute Amount</th>
<th>Units</th>
<th>Multiple Surgery</th>
<th>Workers’ Comp Allowed Amt.</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>99201 from 99205</td>
<td>$380.00</td>
<td>$0.00</td>
<td>$380.00</td>
<td>1</td>
<td>N/A</td>
<td>$50.88</td>
<td><strong>DISPUTED SERVICE:</strong> Allow reimbursement $49.86 per PPO Discount 2%</td>
</tr>
</tbody>
</table>

Copy to:

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Copy to:

Division of Workers’ Compensation Medical Unit
1515 Clay Street, 18th Floor
Oakland, CA 94612