INDEPENDENT BILLING REVIEW FINAL DETERMINATION

December 19, 2014

Dear [Provider Name]:

MAXIMUS Federal Services has completed the Independent Bill Review ("IBR") of the above workers’ compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator’s determination is reversed and the Claim Administrator owes the Provider additional reimbursement of $250.00 for the review cost and $369.68 in additional reimbursement for a total of $619.68. A detailed explanation of the decision is provided later in this letter.

The Claim Administrator is required to reimburse the Provider a total of $619.68 within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

Paul Manchester, M.D., M.P.H.
Medical Director

cc: [Division of Workers’ Compensation (DWC) Medical Unit]
DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule
- Negotiated contracted rates:
- National Correct Coding Initiatives

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- ISSUE IN DISPUTE: Provider is dissatisfied with denied codes J7321- NDC 083637760101 and 20610.
- Claims Administrator denied codes indicating on the Explanation of Review “Payment for this service has been denied because it appears to be unrelated to the claimed work illness or injury.”
- Documentation received included authorization from Claims Administrator approving “five Supartz injection to the right knee” and code “20610.”
- Primary Treating Physician’s Progress Report (PR-2) was also submitted. Report documents “Today, I did administer a third Supartz injection to the right knee under sterile precautions.”
- Based on information reviewed, Claims Administrator was incorrect to deny codes NDC 083637760101 and 20610. Therefore, reimbursement of these codes is warranted.
- IBR does not calculate penalties and interest.
The table below describes the pertinent claim line information.

**DETERMINATION OF ISSUE IN DISPUTE:** Reimbursement of codes 20610 and NDC 083637760101 is recommended.

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<th>Date of Service: 6/17/2014</th>
<th>Physician Services</th>
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<tr>
<td></td>
<td>Service Code</td>
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<tr>
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<td>NDC 083637760101</td>
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Copy to:

Division of Workers’ Compensation Medical Unit
1515 Clay Street, 18th Floor
Oakland, CA 94612