Dear [RECIPIENT NAME],

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above workers’ compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

**Final Determination: UPHOLD.** MAXIMUS Federal Services has determined that no additional reimbursement is warranted. The Claims Administrator’s determination is upheld and the Claim Administrator does not owe the Provider additional reimbursement. A detailed explanation of the decision is provided later in this letter.

The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

[RECIPIENT NAME]
DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule
- Negotiated contracted rates: Undetermined
- National Correct Coding Initiatives
- Other:

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE:** Provider is dissatisfied with denial of payment in full. Provider is seeking additional payment of $85,284.43.
- Claims Administrator reimbursed $12,099.14 and indicated on the Explanation of Review “This charge was adjusted to comply with the rate and rules of the contract indicated.”
- Provider did not submit ANY documentation disputing there is not an agreement between Claims Administrator and himself.
- Without any documentation to support your request for additional payment, reimbursement cannot be warranted. In order to make a determination the IBR needs any and all documents to review including a full and complete contract agreement.
- Due to lack of documentation, additional reimbursement is not warranted.
The table below describes the pertinent claim line information.

**DETERMINATION OF ISSUE IN DISPUTE:** No additional reimbursement of code 490 is recommended.

<table>
<thead>
<tr>
<th>Date of Service: 5/5/2014</th>
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<tbody>
<tr>
<td><strong>Inpatient Services</strong></td>
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<tr>
<td><strong>Service Code</strong></td>
</tr>
<tr>
<td>DRG 490</td>
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</tbody>
</table>

Copy to: [Redacted]

Copy to: [Redacted]