APPENDIX B:

PROVIDER SURVEY INSTRUMENT
1. Are you a...?
   - Doctor of Medicine (MD)
   - Osteopath (DO)
   - Chiropractor (DC) ➔ GO TO 6
   - Psychologist (PhD) ➔ GO TO 6
   - Podiatrist (DPM) ➔ GO TO 3
   - Acupuncturist (LAc) ➔ GO TO 6
   - Other ➔ GO TO 46

2. What is your primary specialization, if any?
   - Allergy and Immunology
   - Anesthesiology / Pain Management
   - Dermatology
   - Emergency Medicine
   - Family Medicine
   - General Surgery
   - Internal Medicine
   - Neurology
   - Neurosurgery
   - Occupational Medicine
   - Orthopedic Surgery
   - Physical Medicine & Rehabilitation
   - Plastic Surgery
   - Preventive Medicine
   - Psychiatry
   - Other:
   - None ➔ GO TO 6

3. Are you board certified in this specialty?
   - Yes
   - No

4. What is your secondary specialization, if any?
   - Allergy and Immunology
   - Anesthesiology / Pain Management
   - Dermatology
   - Emergency Medicine
   - Family Medicine
   - General Surgery
   - Internal Medicine
   - Neurology
   - Neurosurgery
   - Occupational Medicine
   - Orthopedic Surgery
   - Physical Medicine & Rehabilitation
   - Plastic Surgery
   - Preventive Medicine
   - Psychiatry
   - Other:
   - None ➔ GO TO 6

5. Are you board certified in this specialty?
   - Yes
   - No

6. How long have you been a licensed health care provider?
   - # of years
   - Less than 1 year
   - Don’t know

7. Do you currently accept or treat WC patients?
   - Yes ➔ GO TO 14
   - No
   - Don’t know

8. What year did you last treat any WC patients?
   - 2006
   - 2005
   - 2004
   - 2003
   - 2002
   - 2001
   - 2000 or earlier ➔ GO TO 46
   - Never ➔ GO TO 46
   - Don’t know ➔ GO TO 46
SECTION A: COMPLETE IF YOU USED TO TREAT WC PATIENTS

9. Approximately what percent of your patients were Workers’ Compensation when you last treated such patients?
   - % of WC patients
   - Don’t know

10. For how many years did you treat Workers’ Compensation patients?
    - # years
    - Less than 1 year
    - Don’t know

11. Do you plan to treat Workers’ Compensation patients again in the future?
    - Yes
    - No
    - Don’t know

12. Why did you stop treating Workers’ Compensation patients?

13. In your Workers’ Compensation practice, were you generally paid at...
    - The fee schedule or higher
    - A discounted rate of 15% or less off the fee schedule
    - A discounted rate of more than 15% off the fee schedule
    - Don’t know / No opinion

END OF SECTION A
IF YOU NO LONGER ACCEPT OR TREAT WC PATIENTS ➔ GO TO 46
SECTION B: COMPLETE IF YOU CURRENTLY ACCEPT OR TREAT WC PATIENTS

14 Approximately what percent of your current patients are WC?
   □ □ □ % WC patients
   ○ Don’t know

15 How many WC patients do you treat in a typical week?
   ○ Less than one patient
   ○ 1 to 5 patients
   ○ 6 to 20 patients
   ○ 21 or more patients
   ○ Don’t know

16 How many new WC patients do you treat in a typical month?
   □ □ □ # of new WC patients
   ○ None
   ○ Not applicable / not accepting
   ○ Don’t know

17 How many years have you been treating WC patients?
   □ □ # years
   ○ Less than 1 year
   ○ Don’t know

18 Why do you treat WC patients?

19 Do you do WC medical-legal evaluations? (i.e. to clarify disputed medical issues such as whether injury occurred during the course of employment or the level of permanent disability)
   ○ Yes
   ○ No
   ○ Don’t know

20 Do you see Medi-Cal / Medicaid patients?
   ○ Yes
   ○ No
   ○ Don’t know

21 For non-emergency care, how many days does a new WC patient have to wait to see you?
   ○ same day, or
   □ # days
   □ # weeks
   □ # months
   ○ Not applicable / not accepting
   ○ Don’t know

22 Since the beginning of 2004, has the percent of WC patients you see...
   ○ Increased
   ○ Decreased ➔ GO TO 24
   ○ Stayed the same ➔ GO TO 25
   ○ Don’t know ➔ GO TO 25

23 What are the reasons for this increase?
SECTION B: COMPLETE IF YOU CURRENTLY ACCEPT OR TREAT WC PATIENTS

24 What are the reasons for this decrease?

28 What barriers, if any, do you experience in providing quality care in the current WC system?

25 In the future, do you plan to change the volume of WC patients in your practice?
- Decrease / thinking about decreasing
- Plan to / thinking about quitting entirely
- Increase / thinking about increasing → GO TO 27
- Maintain at the same level → GO TO 27
- Don’t know → GO TO 27

26 Why do you plan to decrease the number of WC patients you see?

29 Once you have authorization, which specialties or disciplines are easiest to refer WC patients to? Check all that apply.
- Acupuncture
- Allergy and Immunology
- Anesthesiology / Pain Management
- Chiropractic
- Dermatology
- Dentistry
- Family Medicine
- General Surgery
- Internal Medicine
- Neurology
- Neurosurgery
- Occupational Medicine
- Occupational Therapy
- Optometry
- Orthopedic Surgery
- Physical Medicine & Rehabilitation
- Physical Therapy
- Plastic Surgery
- Podiatry
- Psychiatry
- Psychology
- Radiology
- Other: [ ]
- All equally easy
- None are easy
- Not applicable / do not refer → GO TO 31
- Don’t know

27 What would help you continue to treat WC patients?

CONTINUE ON PAGE 5
## SECTION B: COMPLETE IF YOU CURRENTLY ACCEPT OR TREAT WC PATIENTS

### 30. Once you have authorization, which specialties or disciplines are hardest to refer WC patients to? Check all that apply.

- [ ] Acupuncture
- [ ] Allergy and Immunology
- [ ] Anesthesiology / Pain Management
- [ ] Chiropractic
- [ ] Dermatology
- [ ] Dentistry
- [ ] Family Medicine
- [ ] General Surgery
- [ ] Internal Medicine
- [ ] Neurology
- [ ] Neurosurgery
- [ ] Occupational Medicine
- [ ] Occupational Therapy
- [ ] Optometry
- [ ] Orthopedic Surgery
- [ ] Physical Medicine & Rehabilitation
- [ ] Physical Therapy
- [ ] Plastic Surgery
- [ ] Podiatry
- [ ] Psychiatry
- [ ] Psychology
- [ ] Radiology
- [ ] Other: [ ] All equally hard
- [ ] None are hard
- [ ] Not applicable / do not refer
- [ ] Don’t know

### 32. How often do you discuss with your WC patients their work status or ability to return to work?

- [ ] Never
- [ ] Some of the time
- [ ] Half the time
- [ ] Most of the time
- [ ] Always
- [ ] Don’t know

### 33. How often do you or your staff contact the employer about the availability of modified work, if applicable?

- [ ] Never  → GO TO 35
- [ ] Some of the time
- [ ] Half the time
- [ ] Most of the time
- [ ] Always
- [ ] Don’t know

### 34. How often are you compensated for time spent contacting employers regarding modified work?

- [ ] Never
- [ ] Some of the time
- [ ] Half the time
- [ ] Most of the time
- [ ] Always  → GO TO 35
- [ ] Don’t know

### 35. Would you contact employers more often if you were compensated specifically to do so?

- [ ] Yes
- [ ] No
- [ ] Don’t know / No opinion

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CONTINUE ON PAGE 6
SECTION B: COMPLETED IF YOU CURRENTLY ACCEPT OR TREAT WC PATIENTS
36 Since the beginning of 2004, do you feel injured workers’ access to health care has...?
   ○ Improved
   ○ Stayed about the same
   ○ Declined
   ○ Don’t know / No opinion

37 Since the beginning of 2004, do you feel injured workers’ quality of health care has...?
   ○ Improved
   ○ Stayed about the same
   ○ Declined
   ○ Don’t know / No opinion

38 Please rate the following: In general, injured workers have adequate access to quality health care and health care products.
   ○ Strongly agree
   ○ Agree
   ○ Disagree
   ○ Strongly disagree
   ○ Don’t know / No opinion

39 In your Workers’ Comp. practice, are you generally paid at...
   ○ The fee schedule or higher
   ○ A discounted rate of 15% or less off the fee schedule
   ○ A discounted rate of more than 15% off the fee schedule
   ○ Don’t know / No opinion

SECTION C: ABOUT YOUR PRACTICE
40 Zip code of primary office location where you see the largest volume of WC patients:
   [Primary office zip code]

41 What is your primary practice setting?
   ○ Solo practice ➔ 43
   ○ Group practice
   ○ Hospital clinic, community health center, public clinic
   ○ Other:

42 Excluding yourself, how many other doctors practice in your primary office location?
   ○ One
   ○ 2-10
   ○ 11-59
   ○ 51-100
   ○ More than 100

CONTINUE ON PAGE 8
Thank you very much for your time. Your responses will improve our understanding of the challenges of providing Workers’ Compensation care in California.