

N E W S R E L E A S E

News Release No.: 2015-04

Date: January 26, 2015

DIR, Labor Commissioner Launch Online System for Submitting Car Washing and Polishing Applications

Oakland—The Department of Industrial Relations (DIR) and the Labor Commissioner's Office have launched an [online](#) application system for registering car washing and polishing businesses.

"DIR is always looking to streamline its processes, and to make things easier for businesses to meet their requirements. The online application process does that," said DIR Director Christine Baker. The Labor Commissioner's Office, also known as the Division of Labor Standards Enforcement (DLSE), is a division of DIR.

The Labor Commissioner's Office has reduced the number of days needed to review and process car washing registrations from an average of 60 days in 2010 to 30 days in 2014.

"The online system will help reduce the waiting time even further for this vital industry," said Labor Commissioner Su. "It will also allow car wash owners to enter their information once and then, when renewing, not have to type all the same information again year after year. This is part of our effort to provide more options using technology."

The [online application](#) is available at the Labor Commissioner's [car wash and polishing page](#), which also includes a [searchable database](#)

DIR launched a similar online application process for [public works contractors](#) in July. As with that service, the new car washing and polishing application system allows users to upload scanned versions of required documents, pay fees by credit card or electronic fund transfer, and submit completed applications online using the Internet. The Labor Commissioner's [farm labor contractor](#) registration system is also now online.

Among its wide-ranging enforcement responsibilities, the Labor Commissioner's office inspects workplaces for wage and hour violations, adjudicates wage claims, enforces prevailing wage rates and apprenticeship standards in public works projects, investigates retaliation complaints, issues licenses and registrations for businesses and educates the public on labor laws.

The most recent information related to California labor laws is available on the DLSE [website](#). Employees with work-related questions or complaints may call the toll-free California Workers' Information Line at (866) 924-9757 for recorded information, in English and Spanish.

More information on [federal labor laws and compliance assistance](#) is available online.

For inquiries, call the Licensing & Registration Unit at (415) 703-5640.

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The [California Department of Industrial Relations](#), established in 1927, protects and improves the health, safety, and economic well-being of over 18 million wage earners, and helps their employers comply with state labor laws. DIR is housed within the [Labor & Workforce Development Agency](#). Non-media inquiries can contact DIR's Communications Call Center at 1-844-LABOR-DIR (1-844-522-6734) for help in locating the appropriate [division or program](#) in our department.