

Workplace Violent Incidents at Hospitals October 1, 2019 through September 30, 2020

Annual Report Posted in January 2022

Background

Cal/OSHA developed a regulation for certain hospitals to adopt a workplace violence prevention plan following passage of [Senate Bill 1299](#) in 2014 addressing workplace violence in health care. Cal/OSHA's Violence Prevention in Health Care standard (California Code of Regulations, title 8, [section 3342](#)) became effective on April 1, 2017.

Labor Code [section 6401.8\(c\)](#) requires that Cal/OSHA post a report on its website each year containing information on violent incidents at hospitals, based on reports submitted by the hospitals. Cal/OSHA's report must include which hospitals submitted reports, the total number of incidents reported, the outcome of any related inspection or investigation, citations levied against a hospital based on a violent incident, and recommendations for the prevention of violent incidents in hospitals.

Section 3342(g) requires that hospitals submit reports to Cal/OSHA regarding any incident involving either of the following:

- (A) The use of physical force against an employee by a patient or a person accompanying a patient that results in, or has a high likelihood of resulting in, injury, psychological trauma, or stress, regardless of whether the employee sustains an injury;
- (B) An incident involving the use of a firearm or other dangerous weapon, regardless of whether the employee sustains an injury.

For reporting purposes, the definition of "injury" is any injury that results in loss of consciousness, medical treatment beyond first aid, days away from work, restricted work or transfer to another job, significant injury or illness diagnosed by a physician or other licensed health care professional, or death.

This report prepared by Cal/OSHA is based on the reports received from hospitals in the 12-month period starting on October 1, 2019, through September 30, 2020.

Data Collection

All hospitals licensed by the California Department of Public Health as a general acute care hospital, an acute psychiatric hospital, or a special hospital are required by section 3342 to report incidents of workplace violence to Cal/OSHA. Reports are accepted online through Cal/OSHA's [Workplace Violent Incident Reporting System for Hospitals](#).

Cal/OSHA requires hospitals to identify the hospital facility where the incident occurred when making a report. For reporting purposes, a hospital facility is identified by its California Office of Statewide Health Planning and Development (OSHPD) unique identification number. A facility includes all the services and service locations encompassed by the OSHPD identification number.

During the period covered by this report, the OSHPD listing included approximately 480 open general acute care or acute psychiatric facilities, with no special hospitals licensed in California during the reporting period. To a limited degree, this number fluctuated over the reporting period as facilities opened or closed.

Results

Total Number of Reports

Cal/OSHA received 9,796 violent incident reports from 328 hospital facilities during the reporting period. This number does not include reports that were duplicative, erroneous, or replaced by a corrected report. (See Tables 1 and 2 on pages 4–12.)

Five Department of State Hospitals (DSH) facilities reported incidents using an alternative reporting method, while 323 facilities reported incidents using the Cal/OSHA [online reporting system](#).

Each violent incident report contains the following information:

- Name and address of the hospital where the incident occurred
- Date, time, and location of the incident
- Brief description of the incident
- Number of employees injured (if any) and the types of injuries
- Whether security or law enforcement was contacted
- Whether there is a continuing threat, and if so, what measures are being taken to protect employees
- Whether the incident was reported to the nearest Cal/OSHA district office as required in section 342 Reporting Work-Connected Fatalities and Serious Injuries (See below regarding incidents reported under [section 342](#))

Data Limitations

The violence data collected has limitations. Hospitals are not required to report all incidents and the reporting system does not verify the accuracy of reports.

Inspections related to violent incidents at hospitals

Cal/OSHA investigates notifications of any serious injury, illness or death that occurs at a workplace. Hospital violent incident reports that meet this threshold would result in an inspection. Additionally, Cal/OSHA conducts other types of inspections at hospitals to address workplace violence hazards.

Cal/OSHA completed 23 inspections related to workplace violence hazards at hospitals during the reporting period. In 11 of the completed inspections, Cal/OSHA issued no citations relating to a violent incident. In the remaining 12 completed inspections, Cal/OSHA issued 1 notice in lieu of a citation, 13 general citations, 7 regulatory citations and 6 serious citations of section 3342; Cal/OSHA did not issue any citations for other regulations where the citation related to a violent incident. The breakdown and status for the 12 inspections with notices or citations of section 3342, as of November 30, 2021, is as follows:

1. One inspection resulted in one general citation and two regulatory citations of section 3342. The three violations were abated.
2. One inspection resulted in one general citation. The violation was abated.
3. One inspection resulted in one general citation, two regulatory citations, and one serious citation of section 3342. The serious violation was abated. The other violations are being contested and are pending abatement.

4. One inspection resulted in one serious citation of section 3342. The violation was abated.
5. One inspection resulted in one notice in lieu of a citation, one general citation, and one serious citation of section 3342. The notice and two violations were abated.
6. One inspection resulted in two general citations of section 3342. Both violations were abated.
7. One inspection resulted in one general citation of section 3342. The violation was abated.
8. One inspection resulted in two general citations, two regulatory citations and a serious citation of section 3342. The five violations were abated.
9. One inspection resulted in two general citations of section 3342. Both violations are being contested and are pending abatement.
10. One inspection resulted in one serious citation of section 3342. The violation was abated.
11. One inspection resulted in one general citation, one regulatory citation and one serious citation of section 3342. The three violations were abated.
12. One inspection resulted in one general citation of section 3342. The violation was abated.

Citations issued by Cal/OSHA are subject to appeal. Appealed citations fall under the authority of the Occupational Safety and Health Appeals Board. It may take several years to resolve citations that have been appealed. The requirement to abate a citation is stayed if the citation is appealed.

Recommendations for the Prevention of Violent Incidents at Hospitals

1. Cal/OSHA recommends that all employers, employees, and safety advocates recognize violence as a major occupational hazard and incorporate workplace violence prevention into their occupational safety programs and campaigns. According to the [Bureau of Labor Statistics](#), violence and other injuries by persons or animals was the third-most common cause of occupational fatalities in the United States in 2019.
2. Cal/OSHA recommends that employers review their procedures for reporting workplace violence incidents. An incident must be reported regardless of whether it resulted in injury (See subsection 3342(g) and the [FAQs](#) on workplace violence reporting). Cal/OSHA depends on accurate reporting of workplace violent incidents to help provide information for employers and employees relevant to the prevention of workplace violence.
3. Cal/OSHA recommends that employers consult the following resources when conducting the annual review of their workplace violence prevention programs:
 - [Guidelines for Security and Safety of Health Care and Community Service Workers](#), Cal/OSHA, March 1998.
 - [Workplace Violence Prevention in Health Care Fact Sheet](#), Cal/OSHA, October 2019.
 - [Caring for Our Caregivers – Preventing Workplace Violence: A Road Map for Healthcare Facilities](#), Federal OSHA, December 2015.
 - [Guidelines for Preventing Workplace Violence for Healthcare and Social Service Workers](#), Federal OSHA, 2016.
 - [The National Institute of Occupational Safety and Health \(NIOSH\) Occupational Violence](#) webpage.

Additional Resources

For additional information, please visit our webpages below:

- [Workplace Violence Prevention in Health Care](#)
- [Workplace Violent Incident Reporting System for Hospitals](#)

Table 1: Number of Incidents Reported
Reports submitted in the period 10/01/2019 – 9/30/2020

Total Number of Incidents Reported: 9796
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Table 2: Facilities that Submitted One or More Reports
Reports submitted in the period 10/01/2019 – 9/30/2020
 (Alphabetical order)

Facility Name	OSHPD ID
Adventist Health And Rideout	106580996
Adventist Health Bakersfield	106150788
Adventist Health Clearlake	106171049
Adventist Health Glendale	106190323
Adventist Health Hanford	106164029
Adventist Health Howard Memorial	106234038
Adventist Health Lodi Memorial	106390923
Adventist Health Reedley	106100797
Adventist Health Selma	106100793
Adventist Health Simi Valley	106560525
Adventist Health Sonora – Greenley	106554011
Adventist Health St. Helena	106281078
Adventist Health Tehachapi Valley	106154168
Adventist Health Ukiah Valley	106231396
Adventist Health Vallejo	106481015
Adventist Health White Memorial	106190878
AHMC Anaheim Regional Medical Center	106301098
Alhambra Hospital Medical Center	106190017
Alta Bates Summit Medical Center	106010937
Alta Bates Summit Medical Center - Summit Campus	106013626
Alta Bates Summit Medical Center-Alta Bates Campus	106010739
Alta Bates Summit Medical Center-Herrick Campus	106010844
Alvarado Hospital Medical Center	106374063
Alvarado Parkway Institute B.H.S.	106370749
Antelope Valley Hospital	106190034
Arrowhead Regional Medical Center	106364231
Aurora Behavioral Healthcare-Santa Rosa, LLC	106494048
Aurora Charter Oak	106190163
Aurora Las Encinas Hospital	106190462
Aurora San Diego	106374024
Bakersfield Memorial Hospital	106150722
Barlow Respiratory Hospital	106190052
Barton Memorial Hospital	106090793
Bear Valley Community Hospital	106361110

Facility Name	OSHPD ID
Beverly Hospital	106190081
California Hospital Medical Center - Los Angeles	106190125
California Pacific Medical Center-Davies Campus	106380933
California Pacific Medical Center - D/P Aph	106380929
California Pacific Medical Center - Mission Bernal Campus	106384202
California Pacific Medical Center - Van Ness Campus	106384176
Canyon Ridge Hospital	106364050
Casa Colina Hospital	106190137
Cedars Sinai Medical Center	106190555
Cedars-Sinai Marina Del Rey Hospital	106190500
Centinela Hospital Medical Center	106190148
Children's Hospital Of Los Angeles	106190170
Chino Valley Medical Center	106361144
City Of Hope Helford Clinical Research Hospital	106190176
Clovis Community Medical Center	106100005
Coast Plaza Hospital	106190766
College Hospital	106190184
College Medical Center	106190587
College Medical Center Hawthorne Campus	106190523
Colusa Medical Center	106060870
Community Behavioral Health Center	106104008
Community Hospital Of Huntington Park	106190197
Community Hospital Of San Bernardino	106361323
Community Hospital Of The Monterey Peninsula	106270744
Community Memorial Hospital-San Buenaventura	106560473
Community Regional Medical Center-Fresno	106100717
Community Subacute And Transitional Care Center	206100718
Contra Costa Regional Medical Center	106070924
Corona Regional Medical Center-Magnolia	106331145
Corona Regional Medical Center-Main	106331152
Cottage Rehabilitation Hospital	106424047
Dameron Hospital	106390846
Del Amo Hospital	106190232
Department Of State Hospitals - Atascadero	106400683
Department Of State Hospitals – Coalinga	106105051
Department Of State Hospitals - Metropolitan	106190958
Department Of State Hospitals – Napa	106281266
Department Of State Hospitals – Patton	106361768
Desert Regional Medical Center	106331164
Desert Valley Hospital	106364144
Doctors Hospital Of Manteca	106392287
Doctors Medical Center	106500852

Facility Name	OSHPD ID
Doctors Medical Center-Behavioral Health Department	106501016
Dominican Hospital	106440755
East Los Angeles Doctors Hospital	106190256
Eden Medical Center	106014233
Edgemoor Geriatric Hospital	206374497
Eisenhower Medical Center	106331168
El Camino Hospital	106430763
El Camino Hospital Los Gatos	106430743
Emanate Health Foothill Presbyterian Hospital	106190298
Emanate Health Inter-Community Hospital	106190413
Emanate Health Queen Of The Valley Hospital	106190636
Emanuel Medical Center	106500867
Encompass Health Rehabilitation Hospital Of Modesto	106504079
Encompass Health Rehabilitation Hospital Of Tustin	106304079
Fairchild Medical Center	106474007
Fairmont Hospital	106010811
Foothill Regional Medical Center	106301357
Fremont Hospital	106014034
French Hospital Medical Center	106400480
Fresno Heart And Surgical Hospital	106105029
Garden Grove Hospital And Medical Center	106301283
Glendale Memorial Hospital And Health Center	106190522
Goleta Valley Cottage Hospital	106420483
Good Samaritan Hospital-Bakersfield	106150775
Good Samaritan Hospital-Los Angeles	106190392
Good Samaritan Hospital-San Jose	106430779
Greater El Monte Community Hospital	106190352
Grossmont Hospital	106370714
Healdsburg District Hospital	106490964
Hemet Valley Health Care Center D/P SNF	206334032
Hemet Valley Medical Center	106331194
Heritage Oaks Hospital	106344021
Hi-Desert Medical Center	106362041
Highland Hospital	106010846
Hoag Hospital Irvine	106304045
Hoag Memorial Hospital Presbyterian	106301205
Hollywood Presbyterian Medical Center	106190382
Huntington Beach Hospital	106301209
Huntington Memorial Hospital	106190400
Jerold Phelps Community Hospital	106121031
Jewish Home	106380842
John Muir Medical Center-Walnut Creek Campus	106070988

Facility Name	OSHPD ID
Kaiser Foundation Hospital - Los Angeles	106190429
Kaiser Foundation Hospital - Mental Health Center	106190646
Kaiser Foundation Hospital - Orange County - Anaheim	106304409
Kaiser Foundation Hospital - Orange County - Irvine	106304306
Kaiser Foundation Hospital - Panorama City	106190432
Kaiser Foundation Hospital - Redwood City	106414139
Kaiser Foundation Hospital – Riverside	106334025
Kaiser Foundation Hospital – Roseville	106314024
Kaiser Foundation Hospital – Sacramento	106340913
Kaiser Foundation Hospital - San Francisco	106380857
Kaiser Foundation Hospital - San Rafael	106210992
Kaiser Foundation Hospital - Santa Rosa	106494019
Kaiser Foundation Hospital - South Sacramento	106342344
Kaweah Delta Mental Health Hospital D/P APH	106544009
Kaweah Delta Medical Center	106540734
Kaweah Delta Skilled Nursing Facility	106540827
Keck Hospital Of USC	106194219
Kern Medical Center	106150736
Kindred Hospital – Brea	106301127
Kindred Hospital - San Diego	106370721
Kindred Hospital - San Gabriel Valley	106190458
Kindred Hospital Westminster	106301380
La Palma Intercommunity Hospital	106301234
Lac/Harbor-UCLA Medical Center	106191227
LAC+USC Medical Center	106191228
Laguna Honda Hospital And Rehabilitation Center	106380865
Lakewood Regional Medical Center	106190240
Langley Porter Psychiatric Institute	106380868
Loma Linda Univ. Med. Center East Campus Hospital	106361245
Loma Linda University Behavioral Medicine Center	106364014
Loma Linda University Children's Hospital	106364502
Loma Linda University Medical Center	106361246
Loma Linda University Medical Center-Murrieta	106334589
Lompoc Valley Medical Center	106420491
Lompoc Valley Medical Center Comprehensive Care Center D/P Snf	206420552
Los Alamitos Medical Center	106301248
Los Angeles Community Hospital	106190198
Los Angeles Community Hospital At Bellflower	106190066
Los Robles Hospital & Medical Center	106560492
Lucile Packard Children's Hospital Stanford	106434040
Madera Community Hospital	106201281
Mammoth Hospital	106260011

Facility Name	OSHPD ID
Marian Regional Medical Center	106420493
Marian Regional Medical Center, Arroyo Grande	106400466
Marin General Hospital	106211006
Mark Twain Medical Center	106050932
Martin Luther King, Jr. Community Hospital	106191230
Memorial Hospital Los Banos	106240924
Memorial Hospital Of Gardena	106190521
Memorial Medical Center - Modesto	106500939
Memorialcare Orange Coast Medical Center	106300225
Menifee Valley Medical Center	106334018
Mercy General Hospital	106340947
Mercy Hospital - Bakersfield	106150761
Mercy Hospital Of Folsom	106344029
Mercy Medical Center - Merced	106240942
Mercy Medical Center - Redding	106450949
Mercy San Juan Hospital	106340950
Mercy Southwest Hospital	106154108
Methodist Hospital Of Sacramento	106340951
Methodist Hospital Of Southern California	106190529
Mills Health Center D/P APH	106414145
Mills-Peninsula Medical Center	106410852
Mission Hospital Laguna Beach	106301337
Mission Hospital Regional Medical Center	106301262
Mission Oaks Hospital	106430915
Modoc Medical Center	106250956
Montclair Hospital Medical Center	106361166
Monterey Park Hospital	106190547
Natividad Medical Center	106274043
North Bay Medical Center	106481357
North Bay Vacavalley Hospital	106484001
Northern Inyo Hospital	106141273
Northridge Hospital Medical Center	106190568
Norwalk Community Hospital	106190570
Novato Community Hospital	106214034
O'Connor Hospital	106430837
Ojai Valley Community Hospital	106560501
Olympia Medical Center	106190534
Orange County Global Medical Center	106301566
Orchard Hospital	106040802
Palmdale Regional Medical Center	106196405
Palo Verde Hospital	106331288
Palomar Health Downtown Campus	106370755

Facility Name	OSHPD ID
Palomar Medical Center	106374382
Paradise Valley Hospital	106370759
Park Bridge Rehabilitation And Wellness Center	206010989
Petaluma Valley Hospital	106491001
PIH Health Hospital - Downey	106190243
PIH Health Hospital - Whittier	106190631
Pioneers Memorial Healthcare District	106130760
Placentia Linda Hospital	106301297
Plumas District Hospital	106320986
Pomerado Hospital	106370977
Pomona Valley Hospital Medical Center	106190630
Porterville Developmental Center	106541123
Priscilla Chan & Mark Zuckerberg San Francisco General Hospital & Trauma Center	106380939
Providence Holy Cross Medical Center	106190385
Providence Little Company Of Mary Mc - San Pedro	106190680
Providence Saint John's Health Center	106190756
Providence Saint Joseph Medical Center	106190758
Providence Tarzana Medical Center	106190517
Queen Of The Valley Medical Center	106281047
Rady Children's Hospital - San Diego	106370673
Redlands Community Hospital	106361308
Redwood Memorial Hospital	106121051
Regional Medical Of San Jose	106430705
Resnick Neuropsychiatric Hospital At UCLA	106190930
Ridgecrest Regional Hospital	106150782
Riverside Community Hospital	106331312
Riverside University Health System - Medical Center	106334487
Ronald Reagan UCLA Medical Center	106190796
Salinas Valley Memorial Hospital	106270875
San Antonio Regional Hospital	106361318
San Diego County Psychiatric Hospital	106374055
San Gabriel Valley Medical Center	106190200
San Geronio Memorial Hospital	106331326
San Joaquin General Hospital	106391010
San Jose Behavioral Health	106434032
San Leandro Hospital	106013619
San Ramon Regional Medical Center	106074017
Santa Barbara Cottage Hospital	106420514
Santa Clara Valley Medical Center	106430883
Santa Monica - UCLA Medical Center And Orthopaedic Hospital	106190687
Santa Rosa Memorial Hospital-Montgomery	106491064

Facility Name	OSHPD ID
Santa Ynez Valley Cottage Hospital	106420522
Scripps Memorial Hospital – Encinitas	106371394
Scripps Memorial Hospital - La Jolla	106370771
Scripps Mercy Hospital	106370744
Scripps Mercy Hospital - Chula Vista	106370658
Sequoia Hospital	106410891
Seton Coastside	106410828
Seton Medical Center	106410817
Sharp Chula Vista Medical Center	106370875
Sharp Coronado Hospital And Healthcare Center	106370689
Sharp Memorial Hospital	106370694
Sharp Mesa Vista Hospital	106370745
Shasta Regional Medical Center	106450940
Sierra Nevada Memorial Hospital	106291023
Sierra View Medical Center	106540798
Sierra Vista Hospital	106342392
Sierra Vista Regional Medical Center	106400524
Silver Lake Medical Center - Downtown Campus	106190661
Silver Lake Medical Center - Ingleside Campus D/P APH	106190410
Sonoma Valley Hospital	106491076
Southern California Hospital At Culver City	106190110
Southern California Hospital At Hollywood	106190380
Southern California Hospital At Van Nuys D/P APH	106190814
Southwest Healthcare System-Murrieta	106334068
Southwest Healthcare System-Wildomar	106334001
St. Agnes Medical Center	106100899
St. Bernardine Medical Center	106361339
St. Elizabeth Community Hospital	106521041
St. Francis Medical Center	106190754
St. Francis Memorial Hospital	106380960
St. John's Pleasant Valley Hospital	106560508
St. John's Regional Medical Center	106560529
St. Joseph Hospital - Eureka	106121080
St. Joseph's Behavioral Health Center	106392232
St. Joseph's Medical Center Of Stockton	106391042
St. Jude Medical Center	106301342
St. Louise Regional Hospital	106434138
St. Mary Medical Center - Apple Valley	106361343
St. Mary Medical Center - Long Beach	106190053
St. Mary's Medical Center, San Francisco	106380965
St. Rose Hospital	106010967
Stanford Health Care	106430905

Facility Name	OSHPD ID
Stanford Health Care - Valleycare	106014050
Sutter Amador Hospital	106034002
Sutter Auburn Faith Hospital	106310791
Sutter Center For Psychiatry	106344017
Sutter Coast Hospital	106084001
Sutter Davis Hospital	106574010
Sutter Delta Medical Center	106070934
Sutter Lakeside Hospital	106171395
Sutter Medical Center, Sacramento	106341051
Sutter Roseville Medical Center	106311000
Sutter Santa Rosa Regional Hospital	106494106
Sutter Solano Medical Center	106481094
Sutter Surgical Hospital-North Valley	106514030
Sutter Tracy Community Hospital	106391056
Tahoe Forest Hospital	106291053
Tarzana Treatment Center	106190782
Temecula Valley Hospital	106334564
Torrance Memorial Medical Center	106190422
Tulare Regional Medical Center	106540816
Twin Cities Community Hospital	106400548
UC San Diego Health Hillcrest - Hillcrest Medical Center	106370782
UCSD Health La Jolla - Jacobs Medical Center & Sulpizio Cardiovascular Center	106374141
UCSF Medical Center	106381154
UCSF Medical Center At Mission Bay	106384200
UCSF Medical Center At Mount Zion	106380895
University Of California Davis Medical Center	106341006
University Of California Irvine Medical Center	106301279
USC Kenneth Norris, Jr. Cancer Hospital	106191216
USC Verdugo Hills Hospital	106190818
Valley Children's Hospital	106204019
Valley Memorial Hospital	106010983
Valley Presbyterian Hospital	106190812
Ventura County Medical Center	106560481
Vibra Hospital Of Northern California	106454012
Vibra Hospital Of Sacramento	106344035
Victor Valley Global Medical Center	106361370
Villa Coronado Convalescent (DP/SNF)	206374321
Washington Hospital - Fremont	106010987
Watsonville Community Hospital	106444013
West Anaheim Medical Center	106301379
Westland House	206274027

Facility Name	OSHPD ID
Whittier Hospital Medical Center	106190883
Woodland Memorial Hospital	106571086
Total Facilities	328